

Carer Payments and JobKeeper

Answers to questions you might have

Easy Read version

How to use this document



The Australian Government wrote this document.
When you see the word 'we', it means the
Australian Government.



We have written this information in an easy
to read way.

We use pictures to explain some ideas.



You can ask for help to read this document.
A friend, family member or support person
may be able to help you.

Some acronyms we use

In this document, we have shortened some names to just the letters at the start of each word. This is called an acronym.

Here is a list of the acronyms we use.

ADE	Australian Disability Enterprises
ATO	Australian Taxation Office
CP	Carer Payment
CRA	Commonwealth Rent Assistance
FTB	Family Tax Benefit
PCC	Pensioner Concession Card

What is the JobKeeper Payment?



Coronavirus is affecting many people around Australia.



Some people around Australia need to stay at home.

Some of us need to work from home.



Many businesses have lost their income.



We are helping these businesses keep paying the people who work for them.



The payment is called a JobKeeper Payment.



It helps people keep their jobs.



We wrote this document to answer questions you might have.



You can find more information about the [JobKeeper Payment online.](#)

Who will get the JobKeeper Payment?



The JobKeeper Payment is for businesses who have lost income to help pay their workers.



If you work in one of these businesses, you may get the JobKeeper Payment.



This includes people who work in Australian Disability Enterprises (ADEs).



ADEs are businesses that employ and support people with disability.



The JobKeeper Payment will affect your Carer Payment (CP).



We explain how this will happen on the following pages.



Please visit the [Australian Taxation Office \(ATO\) website](#) to find out how to apply for the JobKeeper Payment.

How much is the JobKeeper Payment?



The amount of the JobKeeper Payment has changed over time.



From 4 January 2021, if you were working an average of 20 hours or more per week you will get \$1,000 per fortnight.

To get this amount, you need to have worked at least 80 hours in the 4 weeks leading up to these dates:



- 1 March 2020
- OR
- 1 July 2020.



If you were working less than 20 hours, you will get \$650 per fortnight.



The JobKeeper payments will end on 28 March 2021.

Will the JobKeeper Payment affect your Carer Payment?



Yes, the JobKeeper Payment will affect your CP.



You might get less money in your CP.



But you might get more money in total each fortnight.



Your CP might stop while you get the JobKeeper Payment.



You can keep using your Pensioner Concession Card (PCC).



Your PCC might stop:

- on 16 November 2020
- after 12 weeks.

This will be on the date that comes later.



If you have to reapply for your CP, you might be able to use the medical report you used when you applied before if it's not too old.



You or your nominee need to tell Services Australia when the JobKeeper Payment stops.



When your JobKeeper Payment stops, your CP is likely to go back to what it was before unless your circumstances have changed.



If you have questions about the CP, please visit Services Australia's [Carer Payment](#) web page.



You might like to check the limits on what you can earn and still keep getting the CP.

Will the JobKeeper Payment affect your rent?



If your CP stops, Commonwealth Rent Assistance (CRA) stops too.



When your CP starts again, your CRA should start again too.



At that time, the amount you get in your CRA won't change unless something about your life or your rent has changed.



If you have questions about CRA, you can visit Services Australia's [Rent Assistance](#) web page for more information.

What if you have children?



If you have 1 or more children, you may receive money from the government.



This is called the Family Tax Benefit, or FTB.



If you start getting the JobKeeper Payment, the amount of FTB you receive may change.



It's important to tell Services Australia about any changes to your income.



If you start getting the JobKeeper Payment, this is a change to your income.

Will you have to pay tax if you get the JobKeeper Payment?



If you get the JobKeeper Payment, you may have to pay tax.

If you need more information about paying tax, you can talk to your:



- employer



- family



- carer or support person



- accountant.



You can also get more information about paying tax from the [Australian Taxation Office's \(ATO\) website.](#)

More information

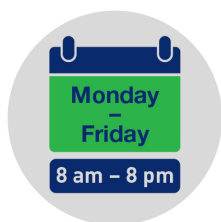
The Disability Gateway



The Disability Gateway provides information and referrals for people with disability who need help because of coronavirus. It can help families, carers and support workers too.



You can contact the Disability Gateway on **1800 643 787**.



The Disability Gateway is available 8 am to 8 pm, Monday to Friday.



It's not available on:

- national public holidays
- weekends.



Visit the Disability Gateway for more information at www.disabilitygateway.gov.au.



If you are deaf, or have a hearing or speech impairment, you can also call the National Relay Service on **133 677**.



If you need to talk to someone in a language other than English, you can call the Translating and Interpreting Service (TIS) by:



- calling the Disability Gateway on **1800 643 787** and asking for an interpreter



- calling TIS on **131 450** and asking to talk to the Disability Gateway on **1800 643 787**.

Carer Gateway



You can contact Carer Gateway on **1800 422 737**.



You can visit the [Carer Gateway website](#).



Or you can visit Services Australia's [Carer Payment](#) web page.



The Information Access Group created this Easy Read document using stock photography and custom images. The images may not be reused without permission. For any enquiries about the images, please visit www.informationaccessgroup.com. Quote job number 3922-A. Last updated February 2021.