

# Dominique and Nick's story

## An Easy Read case study



Dominique is a **social welfare worker**.



A social welfare worker is someone who supports you with different areas of your life, including how you:

- earn and spend your money
- think and feel
- take part in the community.



She supports Nick.



Nick is a house painter.



But he had an accident where he hurt his face and hip.

Nick had to have surgery.

He was in hospital for 6 weeks.



After this happened, Nick's life changed.

He couldn't work and he had trouble paying for things he needed.



This also affected his mental health.



When Nick left the hospital, he moved into **crisis accommodation**.

Crisis accommodation is a place where people can stay for a short time, if they have no home to live in.



Nick wanted to live somewhere else.

But he had to use a wheelchair.



Nick didn't have money to pay for taxis that can support wheelchairs.

This made it harder to:

- visit homes he wanted to live in
- go to medical appointments.



Dominique learned about the Disability Gateway through the National Disability Insurance Scheme (NDIS).



On the Disability Gateway, she learned about transport options for people with disability.



Dominique helped Nick to find transport that was easy to:

- pay for
- use.



Nick can now find and use transport to go to his medical appointments.



Dominique was very happy with the Disability Gateway.

She said,

“It is essential that we all know about the Disability Gateway, and I can’t recommend it enough.”