

How to use the Disability Gateway website

Easy Read guide

How to use this guide



The Australian Government wrote this guide.
When you see the word 'we', it means the Australian Government.



We wrote this guide in an easy to read way.
We use pictures to explain some ideas.

Bold
Not bold

We have written some words in **bold**.
This means the letters are thicker and darker.
We explain what these words mean.



You can ask for help to read this guide.
A friend, family member or support person may be able to help you.

What is the Disability Gateway?



The Disability Gateway is for:

- people with disability
- their families and carers.

The Disability Gateway is:



- free



- for all Australians.



It connects people to:

- services
- information.

The Disability Gateway includes a:



- website

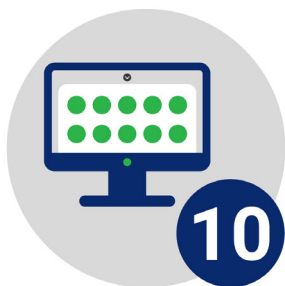


- phone line.



This guide is for the website.

How to use the Disability Gateway website



The Disability Gateway website has 10 Areas of Life on the Home page.



You can select an Area of Life to find helpful:

- information
- services.

For example, you can select 'Income and finance' for information about:



- payments
- financial supports.

This section is called 'Money' on the Easy Read version of the page.



If you know what information you want to find, you can select 'Search' further down the Home page.



Then you can search for information on the Disability Gateway website.



Or you can select a website to find services in your local area.



For example, the Search page has links to 4 different websites with information about services and supports.



Ask Izzy is a website that can help you to search for **service providers** in your area.



www.askizzy.org.au



You can also use Ask Izzy to find an **advocacy service** in your local area.



Advocacy services are groups of people that speak up for people with disability. They can:

- help you have your say
- give you information and advice.



Service providers support people with disability.

A service provider can be an:

- organisation
- individual.



The National Disability Insurance Scheme (NDIS) website can help you find service providers that are part of the NDIS.



www.ndis.gov.au



Clickability is a website where you can:

- search for service providers
- read what people have to say about service providers.



www.clickability.com.au

Who uses the Disability Gateway?



On the following pages we tell you about different people who have used the Disability Gateway.

George



George has **autism**.

Autism is a disability that affects how you:



- think
- feel
- communicate
- connect and deal with others.



George used to work part-time fixing cars.

George's favourite thing to do is fix electrical car problems, like changing the battery.



When George got sick, he had to stop working for a long time.



When he was ready to work again, George wanted to find a job closer to home.



He looked at the **Employment** Area of Life, which has information about:

- finding a job
- learning new skills.



George found information about employment training courses.



He decided to try a training course where he:

- learned how to update his resume
- made a plan for finding a job closer to home.

Sarah



Sarah has supported her sister Kate for many years.



Kate has:

- a physical disability
- an **intellectual disability**.

An intellectual disability affects how you:



- learn new things
- solve problems
- communicate
- do things on your own.



Kate has lived in different homes, but she hasn't found one that is right for her.



Sarah decided to ask Kate to move in with her.

They're both really excited, but Sarah wants to find out more about:



- what changes she might need to make to her home



- how she can help Kate to take part in community activities.



Sarah's friend told her about the Disability Gateway website.



She looked at 2 Areas of Life to find services that can help them live together.



Sarah looked at:

- Housing
- Leisure.

More information



You can visit the Disability Gateway website.

www.disabilitygateway.gov.au



You can also call the Disability Gateway phone line.

1800 643 787



You might need support to use or understand the Disability Gateway.



If you need information in a language other than English, you can call the Translating and Interpreting Service (TIS).

131 450



TIS will read the Disability Gateway to you in your language.



If you need to listen to the Disability Gateway, you can use ReadSpeaker.

You can press the Listen button on any page to have ReadSpeaker read it out to you.



If you have a hearing or speech impairment, you can call the National Relay Service.

133 677



If you need to contact us, you can use our **feedback** page.



When you give feedback, you tell us what:

- is working well
- could be better.



You can find the feedback page on our website.

www.disabilitygateway.gov.au/feedback



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