

# Laura and Eddie's story

## An Easy Read case study



Laura is Eddie's mother and carer.

They live together.



Eddie is 28 years old. He has Down syndrome – a condition people are born with.

He needs support to:

- communicate
- take care of himself.



Eddie takes part in the National Disability Insurance Scheme (NDIS).



Laura found out about the Disability Gateway from their NDIS provider.



Laura speaks Cantonese.

English is her second language.



Laura likes the Disability Gateway because some information is available in Cantonese.

This makes it easier for her to use information.



She uses the Disability Gateway to find information about supporting Eddie to do things for himself.



She also uses it to:

- find services
- get transport for Eddie.



Laura says the Disability Gateway has so many services.

These services can help families like hers.



Laura said,

“I feel very supported by the Disability Gateway and the range of services it offers.”