



Artwork by Marcus Lee

Introduction to the Disability Gateway

An easy way to find disability services and support for everyday life

The Disability Gateway is a free Australia-wide service to help people with disability, and their families and carers, find information and services.

The Disability Gateway includes a website, 1800 phone line and social media to help connect you with trusted information and services.

Who can use the Disability Gateway?

The Disability Gateway is for all Australians with disability, their families and carers.

Finding and connecting with local disability service providers

Around 4.4 million Australians are living with disability and there are a wide range of services and support to help them achieve their goals.

Sometimes finding the right information and support can be a challenge. The aim of the Disability Gateway is to make it easy for people with disability to find helpful and trusted information and services.

The Disability Gateway is a starting point to help you find information and connect to services across Australia.



Australian Government



Disability Gateway

Connecting you to information and services

What can the Disability Gateway website do?

When you visit the Disability Gateway website, you will find an accessible and welcoming place to search for information, supports and services.

The information on the website is structured around 10 areas of life to give you categories to narrow your search:

Income and finance
Employment
Aids and equipment
Housing
Transport
Health and wellbeing
Everyday living
Education
Leisure
Rights and legal

For example, a person considering a return to work who isn't sure what services are available can click on the 'Employment' icon and watch a video that talks about government support for training and study, finding or changing a job, and employment rights. They might then choose to visit the Employment Training page where they can find information about support and services available in their state or territory.

If you already know the kind of service you need, you can quickly search for trusted providers located near you using the 'Ask Izzy' search function.

What is the Disability Gateway phone line for?

When you call the Disability Gateway, you will talk to a real person who will give you clear and fact-checked information and connect you to helpful support and services. The phone line is available Monday to Friday, 8am to 8pm AEST/AEDT.

If you need information in a language other than English, call the Translating and Interpreting Service on 131 450 and ask to be connected to the Disability Gateway.

If you are deaf or have a hearing or speech impairment, call the National Relay Service on 1800 555 677 and ask to be connected to the Disability Gateway.

How can I stay connected with Disability Gateway?

The Disability Gateway is available on Facebook to help people with disability, their families and carers engage with the Disability Gateway and wider community.

The Disability Gateway Facebook page provides trusted disability information, news and updates, including for support workers, service providers and stakeholders.

Follow us on Facebook at facebook.com/disabilitygateway

We'd like to hear from you

We are always improving the Disability Gateway to make sure it meets people's needs.

Please tell us what you think at:

disabilitygateway.gov.au/feedback

Visit: **disabilitygateway.gov.au**

Call: **1800 643 787**

Monday to Friday, 8am to 8pm AEST/AEDT

