



Creating
an inclusive
community
together

What people from different cultures think about disability

An Easy Read summary



How to use this summary



This is a summary of a report.

This summary has the most important ideas.



We wrote this summary in an easy to read way.

We use pictures to explain some ideas.

Bold

We wrote some important words in **bold**.

Not bold

This means the letters are thicker and darker.

What did we look at



We did **research** about people from different **cultures**.

Research means

- Finding out what people think about things
- Using the information to **help others**.



Culture is when people live the same way.



Some people had a disability.

Some people had family members with disability.



We talked to 47 people from 20 different countries.



We wanted to know their feelings about disability.



We wanted to find out what will help people with disability from different cultures.



Australian
National
University

This research was done by the

- Australian National University
- JFA Purple Orange.



The Australian Government paid for this research.



People with disability and their families from different cultures had

- Good times
- Bad times.

Good things we found out



Some people were friendly.



Some people gave them information about services.



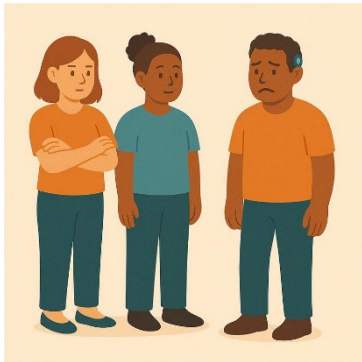
Some people took time to understand their problems.



They felt comfortable to

- Ask questions
- Get help.

Bad things we found out



Some people did **not** respect them.



Some people had wrong ideas about what they could do.



Some people yelled at them.



Some people ignored them.



Their **accessibility needs** were **not** met.

Accessibility needs are things that support people to take part in activities.

Disability and culture



People from different cultures have different ideas about disability.



People from different cultures can

- Have trouble being understood



- Find things even more difficult.

Using services



People with disability use different **services**.



Sometimes these services can be hard to understand.



Services that help are very important for people from different cultures.



Some people from different cultures learn about services from their

- Family
- Friends.



Some people from different cultures might **not** know about services that can help them.



Sometimes it can be hard to get the services they need.



Some people felt that disability services are **not** made for people from other cultures.

Support Workers



People with disability from different cultures use **support workers** to help with everyday activities.



A support worker is somebody who helps people with their life.

Having a support worker from the same culture helps a lot.



It makes it easier for people to talk about what they need.



It helps if the support worker speaks the same language as the person with disability.

Health Services



Some people were treated badly at hospital.



It was hard for people from different cultures to understand what was happening.



It was better when medical people

- Slowed down
- Made things easy to understand.



Having an **interpreter** helped them understand what was happening.

Interpreters are people who help understand different languages.

Schools



Going to a school that understands disability made students feel like they fit in.



Some students were treated badly by other students.



Students do better when their disability is supported.



Students with disability feel included when schools provide support for different cultures.

Work



Having a disability makes it hard to get a job.



Not speaking English makes it hard to get a job.



People with disability from different cultures need more support to find work.



Having a job can make people feel good about themselves.



Having a job makes people feel included in the community.

What can help



You can find out about their

- Main language
- Culture.



Give information in different languages.



Use easy words and different ways to explain things.



Use interpreters for people who need them.



Ask people how they need help instead of guessing.



Use technology to support people with disability from different cultures.

Technology is things like computers.



Let people know what services they can get.



Give people time and space to understand.



Teach community leaders about how to include people with disability.